

# IN THE DRIVER'S SEAT.

## Orange County's Toll Roads

Welcome to The Toll Roads' ongoing series to help you learn more about the fastest, easiest and most predictable way to get to and through Orange County.

**Buckle up and let's take a ride.**



## NEED MORE LEISURE TIME? YOU'RE ON THE RIGHT ROAD

Not just for commuters, The Toll Roads are great for day trips and weekend getaways. Heading to Newport Beach? Jump on the 73 Toll Road and bypass all the traffic on the 405 freeway while you enjoy scenic views. Traveling from Corona to the Irvine Spectrum? Take the 241 and 133 Toll Roads and get there in half the time. Wherever you're heading, The Toll Roads can help get you to and through Orange County quicker with an ETA you can safely predict.

## WHAT'S YOUR IDEA OF QUALITY TIME?

If you could spend less time in traffic, how would you spend it? The Toll Roads give you a chance to earn back all those countless hours lost, giving you more time to spend doing what you love most.

In recent surveys, here's what some of our customers had to say about The Toll Roads of Orange County...

"The ExpressAccount is very convenient. It's easy, quick and I don't have to worry about remembering to make an online payment."

"In addition to saving time, what I love most is the view. In spring, the hills are green and in the winter the mountain tops in the distance are covered in snow."

"Light traffic, and the view of Catalina Island from the 73 Toll Road can't be beat!"

"I love the feeling when I can hop on The Toll Roads and breeze on through when I end up working longer and getting stuck right at the worst traffic times."



## DRIVE AND PAY YOUR WAY

We made sure that every driver could easily use The Toll Roads, including visitors and first-time users:

## 3 EASY WAYS TO PAY



### FasTrak®

Pay with a transponder. Drivers choosing this option enjoy lower tolls (\$1 less per toll point) and can use the transponder on toll roads, lanes and bridges throughout the state. Drivers are issued a transponder and pay tolls automatically from a pre-established account that can be prepaid and replenished using credit card, cash or check.



### ExpressAccount®

No transponder is required for drivers who choose this option for use only on the 73, 133, 241 and 261 Toll Roads. A photo of your car's license plate is scanned and connected to the account you set up.



### Online Payment

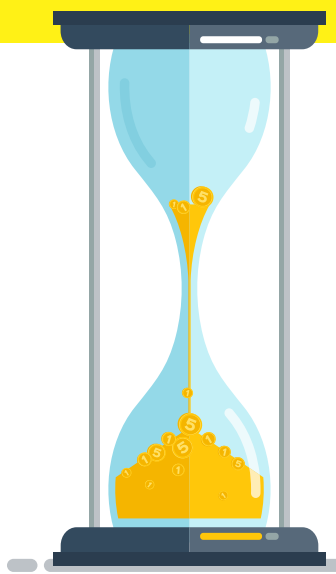
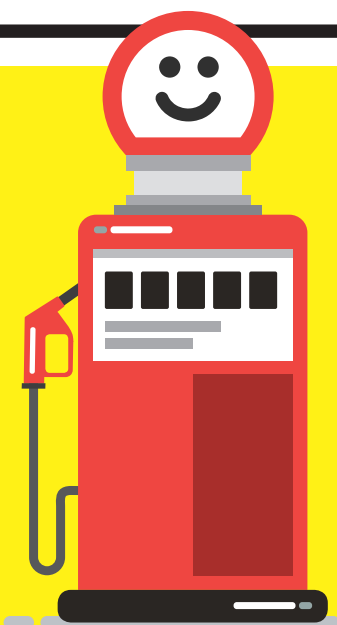
This is an ideal option for one-time users. Simply go to [TheTollRoads.com](http://TheTollRoads.com) within five days of using the 73, 133, 241 or 261 Toll Roads and enter your license plate number and pay. We also offer a mobile app for payment. There are no invoices, prepayments, statements or transponders.

## MORE 'SMILES' PER GALLON

Using The Toll Roads gives you and your passengers the comfort of knowing you'll arrive on time and that can be empowering...

"I frequently use The Toll Roads to visit my daughter, son-in-law and grandkids in Irvine. It's great to have a much-quicker alternative to maximize the time spent with family. I am particularly pleased to have this option when traffic starts to bottleneck on the 91 West toward Anaheim. I pass it by and avoid it by taking the 241 and 261 Toll Roads."

—Robert Ramsey, Toll Roads customer since 2013



## TIME IS MONEY AND THE TOLL ROADS SAVE YOU BOTH

Reliable studies have shown that stop-and-go traffic can lower your gas mileage significantly. Your car is least efficient when it's going nowhere and idling can use a quarter to a half gallon of fuel per hour, depending on engine size and air conditioner usage. Using The Toll Roads alleviates all that, allowing you to reach your destination in less time and with a lot less wear and tear on your vehicle.

**Did You Know?** 8 TO 9 A.M. IS THE BUSIEST WEEKDAY HOUR ON THE TOLL ROADS  
4 TO 5 P.M. IS THE BUSIEST WEEKEND HOUR ON THE TOLL ROADS



## LET'S GET DIGITAL

PAY A TOLL AND VIEW ACCOUNT 24/7 VIA THE TOLL ROADS APP AND WEBSITE [TheTollRoads.com](http://TheTollRoads.com)



Beyond Orange County, you can also use your FasTrak transponder for instant access to California's toll roads, lanes and bridges – even the Golden Gate Bridge.



## LET'S TALK...

### Q. What's the best time to contact Customer Service?

The best time to call is Friday between 9 and 10:30 a.m. and Saturday between 9 and 10:30 a.m. and 12 and 2 p.m. The Customer Service Center's busiest call day is Monday. **Call us at:** (949) 727-4800.

The best time to visit the customer service walk-in center is Wednesday and Thursday. The walk-in center's busiest days are Monday, Tuesday and Friday. **Visit us at:** 125 Pacifica, Suite 120, Irvine, CA 92618

**Follow us:**

Fans and followers are most active on social media at 8 p.m. with Wednesdays and Thursdays being our busiest days. **TheTollRoads.com**

### Mom chooses baby over traffic

Teresa commutes from Anaheim to her Irvine office. If she saves an **average of 20 minutes each way** by taking The Toll Roads and avoiding heavy traffic on the 55 and 5 freeways, here's a look at the total time she will save (and spend time with her new baby) in just one year.



**10,000** minutes  
**166** hours  
**4 work** weeks

**The Toll Roads**  
of Orange County

